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SHORT TENDER FOR AMC OF UPS

Offers are invited from interested reputed AMC providing firms, for the service and maintenance of 3 nos. ups located at Head office of Supplyco, Gandhinagar, Kadavanthara PO for 1 year under the following terms and conditions.

- The AMC should be given together for the 3 ups.
- The firm quoting should have service centre & staff at Ernakulam.
- The firm should forward a company profile with turnover and staff strength.
- The firm should have a minimum experience of maintaining UPS for a minimum of 2 years. (Proof required).
- The firm should submit the details of service engineers with contact nos.
- The firm should attend the service calls within 2 hours of registration of complaint. In case of breakdown the defects has to be rectified or standby UPS of equivalent capacity should be provided within 12 hours and the UPS taken for repair is to be brought back within a maximum period of 7 working days failing which a penalty of Rs.250/- per day would be charged. The parts replaced must be either new one or of equivalent / higher in performance to new parts.
- A quarterly preventive maintenance for UPS and battery should be provided by the AMC Firm. PM shall include equipment cleaning, inspection, testing and maintenance of battery condition – measure cell voltage levels, inspection on leaking or bad cell and inspection of battery environment. A service report with necessary recommendations should be given on each PM Service. The PM Service report should be got signed from the call coordinator / staff from MIS Division, that preventive maintenance for the respective quarter is done.

- Maintenance/Service charges are payable, on half yearly basis at the end of each half on submission of invoice and certificate from responsible Supplyco staff that preventive maintenance for the respective quarter is done.
- The details of UPS for AMC are as follows:

Sl no	Specification	Sl no	Location	Age
1	Supra 3 KVA UPS with battery 9*100 AH	0608441	MIS Division	7 yrs
2	Hykon 2 KVA UPS with battery 4*100 AH	9060806	ECP Division	7 yrs
4	IGA Tech 2 KVA UPS with battery 4*40 AH	M16190909	Marketing	6 yrs

The quote to be forwarded to MIS DIVISION, SUPPLYCO HEAD OFFICE, Gandhinagar, Kochi 682020 by **09/12/2016, 12 noon.**

Sd/-

Manager (MIS) in charge